# Miles Ottinger

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## EDUCATION

**PISD Academy High School**                                               Plano, TX
*HS Diploma*                                                   *Aug. 2021 – May 2025*

**The University of Texas at Dallas**                                   Richardson, TX
*Bachelor of Science, Computer Information Systems and Technology*   *Aug. 2025 – Projected Graduation May 2029*

## EXPERIENCE

**Associate**                                                            2022 – 2025
*Holman Pottery*                                                          *Plano, TX*
- Developed attention to detail via daily tasks
- Working Well in a Team, gets along well with others
- Customer Service, opened and closed on numerous occasions.

**Intern**                                                         Jan. 2024 – Present
*Technical Consulting Resources*                                         *Plano, TX*
- Managed systems using a large array of technologies
- Configured and enrolled client devices with Apple MDM
- Assisted with a full server upgrade and install

## PROJECTS

**Client Server Migration** | *Xen Virtualization, Open Enterprise Server*     Early 2025
- Migration of all client data to new host server
- Migrated VMs to new physical host
- Conducted backups and restores of mission critical data
- Migrated users to new infastructure

**UTDesign Makerspace Network Reconfiguration** | *Debian, OPNSense, Docker, Proxmox*     2025
- Restored Internet to Makerspace with Raspberry Pi Hardware
- Used OPNSense routers and UniFi hardware
- Migrated services to new docker hosts running inside proxmox while maintaining uptime

## TECHNICAL SKILLS

**Enterprise Software/OS**: Windows Server & Exchange, OpenText OES, GroupWise, JAMFNOW MDM, FreePBX & Asterisk, SLES, SEP Sesam
**Tools & Uttilites**: PowerShell, Linux Shell & Bash, OpenVPN, WireGuard, Git, Docker
**Other Software**: Google Workplace Suite, MS Office, Figma, Photoshop, Davinci Resolve, Various FTP Clients